ALIGN HOUSING SOLUTIONS

Privacy Policy

Effective November 3, 2026 | Maricopa County, Arizona

1. About this policy

This Privacy Policy explains how Align Housing Solutions ("Align," "we," or "us") handles information provided through our website, resident housing inquiries, referrals, partnership intake forms, and related communications. It applies to prospective residents, people submitting referrals, and organizational partners.

2. Information we collect

Depending on the inquiry, information may include names and contact information, date of birth or age, housing circumstances, preferred location, income and benefits, independent-living eligibility, shared-bedroom considerations, and other screening information. Some applications also request sensitive information about disability-related accommodations, health or support needs, and legal background. Partnership inquiries may include organization and business-contact information.

3. How we use information

We use this information to respond to inquiries, review eligibility and housing fit, arrange screening or follow-up, coordinate appropriate housing matches and referrals, communicate with authorized contacts, manage partner relationships, and maintain operational records. A submitted application or referral does not guarantee housing.

4. Systems and information sharing

Our workflow uses Wix for the website, Jotform for intake forms, and Notion for operating records. We may also use email, connected automation tools, and file services to process information for these purposes. We may share relevant information with prospective housing or resource partners when authorized or otherwise permitted by law. We aim to limit the information shared to what is necessary for the particular purpose, and we may disclose information as required by law.

5. Storage, security, and retention

Information is stored or processed by the services supporting our operations. Access to resident intake and resident databases is restricted through Notion sharing settings, and we seek to use appropriate access controls across our systems. No method of storing or transmitting information is completely secure. Records are retained based on operational needs and applicable requirements; we do not promise a fixed deletion date for every record.

6. Website technologies and outside services

Wix and embedded third-party services may use cookies, analytics, and similar technologies to operate the website and understand site activity. The precise technologies may change with site configuration and service updates. You can manage browser cookies through your browser settings. Links to Jotform or other third-party sites may be subject to those providers' separate privacy notices.

7. Questions and requests

You may contact Align to ask about information you have submitted, request a correction, or ask whether information can be accessed or deleted. We may need to confirm identity or authority before processing a request, and some information may need to be retained for legitimate operational or legal reasons. Please contact us before emailing sensitive identity or medical documents.

8. Updates and contact

This notice may be updated as our practices and technology change. For privacy questions or requests, contact Align Housing Solutions:
Email: kieara@alignpropertysolutionsco.com
Phone: 602-875-1993
Website: www.alignhousingsolutions.com